

# Coshocton County Emergency Medical Services

513 Chestnut Street Coshocton, Ohio 43812  
740-622-4294 Business Office  
740-622-4829 Fax



Request for Proposals (RFP) For

Wellness App

## General Information & Summary

### Purpose of Request

Coshocton County Emergency Medical Services is requesting Statements of Proposals from qualified agencies to provide an online wellness platform for Coshocton County EMS (CCEMS). The County will retain the services of a firm, whose primary business is wellness with a focus on First Responders. The target implementation date for the app will be April 1, 2023 through December 31, 2024.

### About CCEMS:

Coshocton County EMS is administered by the Board of Commissioners of Coshocton County. Operations and Finances are overseen by the EMS Director and Assistant Chief of Administration. CCEMS is the sole ambulance provider in Coshocton County. Coverage area consists of 545 square miles of mostly rural area and housing. CCEMS is the sole 911 ambulance responder and holds contracts with the local Hospice agencies to provide non-emergent transport to local nursing and hospice facilities. Total call volume is approximately 6,000. CCEMS currently employs 52 EMTs/Paramedics. CCEMS operates four ALS ambulances twenty-four hours a day and logs approximately 200,000 miles each year.

### Required Scope of Services:

- 24/7 confidential access to a web-based application for employees.
- A program that is designed for First Responders.
- Customizable content to include local resources for employees, such as peer support, chaplains and therapists.

### Services to be Provided:

- Access to vendor provided content to address various wellness topics, (i.e., fitness, nutrition, financial, relationship, stress management, resiliency).
- Contains self-assessment quizzes in topics such as compassion fatigue, depression, stress and well-being checks.
- Grief and loss support.
- Ability to customize information/content tailored to agency/individual needs.
- Access via an app on both Apple and Android devices.

- Access to wellness questionnaires/self-assessments and resources for education on mental health and stress management.
- Links to professional support such as peer support, chaplains and licensed therapists.
- Unlimited use and access to all employees, current and retired, and spouses/significant others of current personnel at no additional cost.
- 100% confidential access for users

### **Request for Statement of Proposals**

Statements of proposals should include the following:

1. A description of the firm, including number of years in existence and number of years the firm has actively been providing services to first responders.
2. Please include a list of references.
3. Please provide proposals based on annual cost of program.

Please return Statements of Proposals and other items requested to the Coshocton County Emergency Medical Service at the following address:

Coshocton County EMS  
513 Chestnut Street  
Coshocton, Ohio 43812  
Attn: EMS - First Responder App

Any questions may be directed to Kayla Chapman, Assistant Chief of Administration, at (740) 622-4294 or via email at [kaylachapman@coshoctoncounty.net](mailto:kaylachapman@coshoctoncounty.net).

All responses must be received by Coshocton County no later than 10 a.m. on April 5, 2023.

All Statements of Proposals received by the due date will be reviewed and ranked by the County.

CCEMS reserves the right to reject any proposal in which the offeror takes exception to the terms and conditions of the request for proposals; fails to meet the terms and conditions of the request for proposals, including but not limited to, the standards, specifications, and requirements specified in the request for proposals; or submits prices that the contracting authority considers to be excessive, compared to existing market conditions, or determines exceed the available funds of the contracting authority;

CCEMS reserves the right to reject, in whole or in part, any proposal that the county contracting authority has determined, using the factors and criteria the contracting authority develops pursuant to division (A)(1) of this section, would not be in the best interest of the county;

CCEMS may conduct discussions with offerors who submit proposals for the purpose of clarifications or corrections regarding a proposal to ensure full understanding of, and responsiveness to, the requirements specified in the request for proposals.