

Inmate Visitation

With the video visitation system operational we do not have an assigned visitation schedule anymore. This allows family to schedule visitation at a time that is convenient for them. The system allows family and friends to schedule their visits through the vendor website. Correctional staff is not involved in scheduling of visits. People wishing to visit inmates must have an account set up through IC Solutions. All things visitation related are done by going to <u>www.icsolutions.com</u>.

Visitation is available for offsite visiting every day from 7:00 AM until 11:40 PM. Visits must be scheduled 24 hours in advance to allow enough notice through the system for inmates to be aware of the visit. Off site visitation is conducted at a cost of \$5.00 for a 20 minute visit. Inmates can have an unlimited number of these visits per week.

On site visitation is currently unavailable due to COVID precautions. Once these precautions are no longer in place, visitation can be done through 2 kiosk units in the lobby. Inmates are allowed to have 2 of these visits per week at no cost. Hours of operation for these visits are Saturday and Sunday from 7:00 AM until 11:40 PM and Monday through Friday from 7:00 AM until 8:00 AM and again from 4:00 PM until 11:40 PM.

We hope that this system allows more flexible visiting options for friends and families. Any problems with the system can be addressed by calling IC Solutions Customer Support at 888-506-8407.

Respectfully,

Lt. Chip Udischas

Jail Administrator