



ChemServe, Inc.

The Hammond Group
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Mark Chaffin

December 18, 2009

Coshocton County Commissioners
Attn: Gary Fischer
401 ½ Main Street
Coshocton, Ohio 43812

Dear Gary:

Yesterday, we had the opportunity to have Lightspeed Wireless install their services in our office. The installation technician did an excellent job and acted safely when on the roof installing the transceiver. It appears that you have chosen a very good company to light up our county with internet wireless services.

It would be inappropriate not to thank you for your concerted efforts to get this accomplished. In a vastly rural county, a service such as this is usually not available. Unfortunately for us, DSL is not available either, though we've tried for many years. Satellite systems proved unsatisfactory when the downloads per 24 hour period were limited to 375MB at speeds from 500KB to 2KB. An office can't operate with those limitations. Your forward thinking and concern for ALL of your county patrons has brought us the wireless services we need. Thank you very much.

This morning's updates on our server were completed in 2 minutes compared to 45 minutes on average. Emails were finished in half the time also. This will also increase our productivity on purchasing. Because of slow internet services, we've not had the opportunity to find more cost effective suppliers. It's good to know that you understand the importance of the county wide wireless service.

Please keep this forward thinking trend for our county. In difficult economic times like we are experiencing now, our county needs a team like yours to help us come through with economic success. What may seem like a little thing to some is a major benefit for us here at Chemserve.

Thanks again,

Mark B. Chaffin